Revolutionize manuscript and submission tracking
HighWire Submissions is currently delivered through BenchPress and BenchPress Unlimited. BenchPress is a fully customizable manuscript management solution, whilst BenchPress Unlimited is designed for publishers with low volume, straight-forward submission processes.

Across both platforms, our single sign-in and intuitive interface simplifies submissions, and facilitates a rapid and rigorous peer review process. Intelligent admin tools and reporting functionality give editors and publishing staff unrivalled insight into their workflow to help them realize efficiencies and track progress towards their strategic goals.

As SaaS based solution, BenchPress Unlimited also comes with a simple, flat rate pricing structure, so you know what you’re going to pay regardless of the number of submissions.

**Flexibly without complication**
Most submission systems are very rigid, forcing publishers to conform their workflow to fit their submission system or adopt onerous workarounds.

BenchPress offers you the ability to customise every aspect of the platform, meaning you have a submissions tool that exactly matches your requirements.

Whilst developed for publishers with low volume, straight-forward submission processes, each BenchPress Unlimited site is independent enabling not just considerable publisher specific configuration of workflows, but as you grow the option to add customization.

“We needed a fast, reliable and scalable system with a streamlined approach that would allow for thousands of submissions. BenchPress was a natural fit as it successfully tackled our business challenges and led to reduced costs and time saved”

Kevin-John Black, Product Lead for bioRxiv, Cold Spring Harbour Laboratory

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**Features & benefits**

- **Simple, intuitive design**
  Designed by users, for users. Features clean, modern pages with only the critical buttons, links, and text you need.

- **Easy navigation**
  Instinctive navigation logic and clear signposting to accelerate tasks and actions.

- **Simple submission process**
  Fast and easy submissions with type-ahead keyword selection, bulk import of author details, and drag-and-drop manuscript upload.

- **Best-in-class workflow tools for busy journal staff**
  Unlimited HTML email templates, scheduled reminders, and proxy-access for journal staff make it easy to manage editorial workloads.

- **Comprehensive data collection and reporting**
  Graphical reporting of article, people, and workflow data; and ad hoc reporting for customized data exports.
A simple, intuitive submission system that works

A common problem
Publishers often find they are paying for more than they need. Most submission systems include standard features and functionality that many journals don’t require and only serve to clutter the page and confuse users.

We often hear editors complaining that their submission system is overly complicated and difficult to navigate.

How we help
Benchpress is a fully customizable solution and our experienced team will work with you to map out your requirements to ensure your site delivers exactly what you need.

If you’re a publisher with low volume, straight-forward submission processes, BenchPress Unlimited has been developed using our experience and input from publishers to provide only the critical features and functionality that you’ll need.

You still have the flexibility to configure your workflows and decide which functionality is most important to you, but your authors, editors, and reviewers won’t be overwhelmed by a highly complex interface full of features they’ll never use.

Rapid response and support from people who can deliver

A common problem
Publishers often have trouble getting their platform provider to respond to questions and change requests. And when you do get a response, changes can take a long time to release.

This can be because the platform itself hasn’t been designed to be flexible, or the providers support model means you only speak to a customer service representative; not someone who understands in detail the submissions process and the technology of the platform, and is empowered to make changes.

How we help
HighWire Submissions comes with best-in-class support. You communicate directly with the person who can make the change - no delegating from account managers to customer service to support.

Our trained support staff normally respond to each question and change request within minutes and within 48 hours at a maximum. The BenchPress team managed over 1,000 support cases last year with an average time of 7 days between opening a case and closing it to the satisfaction of the customer.

A fixed pricing model that doesn’t penalize growth

A common problem
Most submission systems charge publishers per-submission fees, which means you are paying for every new submission - regardless of its suitability for your journal.

Not only can this mean you are spending valuable budget on items that will deliver no return, it makes it very difficult to plan your budget unless you know exactly how much your submissions programme will grow.

How we help
BenchPress Unlimited comes with a single fixed quarterly fee that remains the same for the lifetime of your contract. So, whether you receive a hundred papers a month or a thousand you’ll pay one flat rate.

This means you focus on growing your publishing program, rather than worrying about how you’re going to pay for it.
Whether you choose from our suite of modular applications or our entire intelligent platform, we help all publishers to create the best digital experiences and reach the most people.

- HighWire | Submissions
- HighWire | Identity
- HighWire | Hosting
- HighWire | Commerce
- HighWire | Analytics
- HighWire | Consulting

Find out how we help get Knowledge Amplified™
www.knowledgeamplified.com